

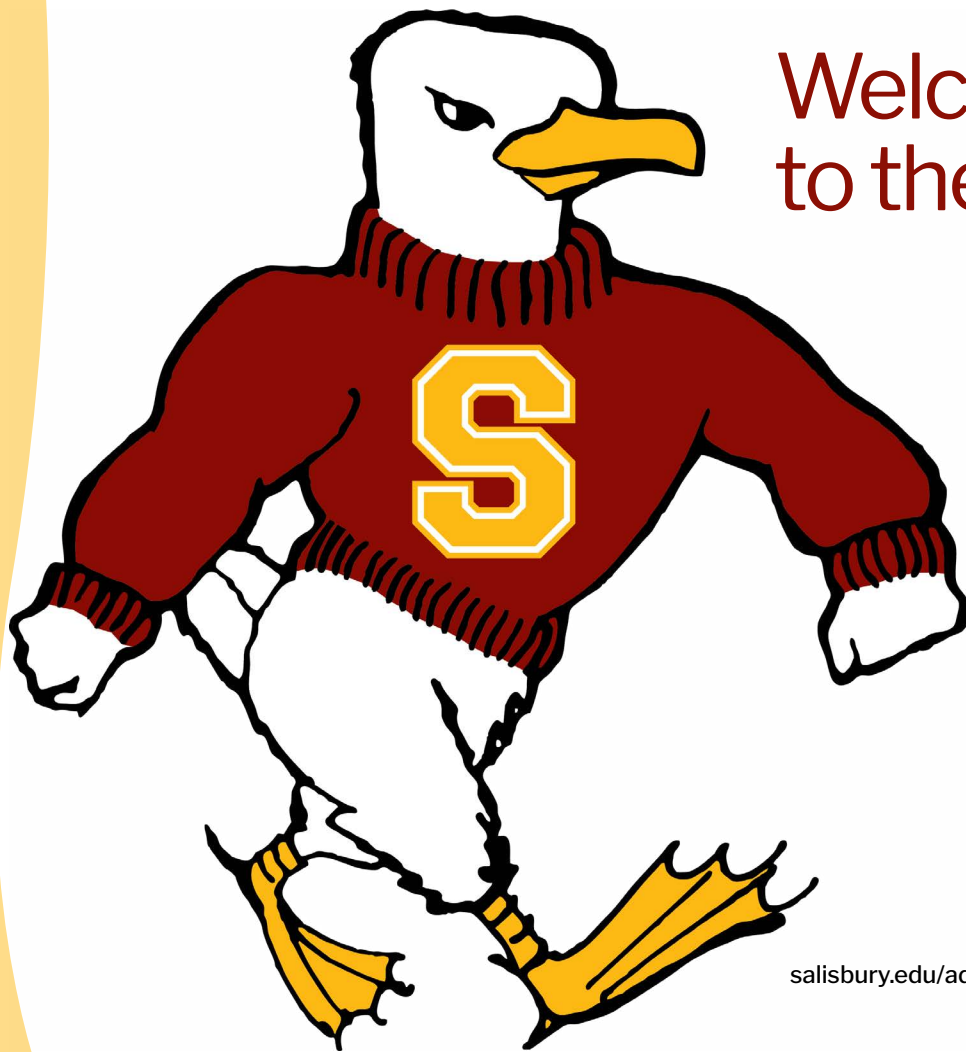
Parent & Family Guide



Make Tomorrow Yours



Salisbury
UNIVERSITY



Welcome to the Flock

X f @salisburyu

@salisburyuniversity

salisbury.edu/administration/parents-family

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Dear Parents and Families,

Welcome to the Flock!

We're so excited to have you join the SU community! These next few years will be a time of growth and discovery for both your student and you. Our goal is to assist you and your student during this important transition. The involvement of family members is an essential part to the collegiate experience, and we are so excited to help you through the next few years. This guide offers tidbits of information to aid you in assisting your student during their time at Salisbury University. It also provides brief overviews of different offices on campus, as well as information about the local Salisbury area.

We are here to help you, so please do not hesitate to reach out to us.

Go Gulls!

A handwritten signature in black ink that reads "Joe Benyish". The signature is fluid and cursive, with the first name "Joe" and last name "Benyish" clearly legible.

Joe Benyish

Director of Orientation & Family Programs

410-543-6102

mystudentis@salisbury.edu



Starting at Salisbury, your student might find their first semester to be a bit different from high school and, in some cases, from other colleges as well. An initial drop in performance is not uncommon even for the most accomplished students. Your student may find that their study skills need to be improved to rise to the challenges they encounter in their first semester. Fortunately, there are plenty of resources to help your student find success academically. You can support this rough patch by encouraging your student to utilize such resources as:

- The [Guerrieri Academic Commons](#) offers many cozy spaces to study, books to check out, and friendly staff to help students with all their research needs.
- The [Center for Student Achievement](#) offers an array of programs to help your student maximize their academic achievement.
- The [Academic Advising Center](#) is there to assist your student by helping create a map to graduation.

Additionally, students can meet with their professors by setting up a meeting or attending the professor's office hours. Please encourage your student to utilize these resources proactively, rather than waiting until the last week of the semester.

FERPA

The Family Educational Rights and Privacy Act (FERPA), also known as the Buckley Amendment, protects the privacy of student educational records and regulates who can access them. Under FERPA, students have the right to:

- Receive an annual notice of their privacy rights
- Review and inspect their educational records
- Request changes to their records if they believe any information is inaccurate
- Limit the release of their educational records without their written consent (except for certain directory information allowed by FERPA)
- File a complaint with the U.S. Department of Education if they believe the university is not following FERPA requirements

For more information, you can visit the Salisbury University website and search for FERPA.



Career Services

Everyone can benefit from Career Services, as they provide comprehensive services to facilitate self-assessment, skill identification, career exploration, decision-making, career preparation, and graduate school selection. Encourage your student to reach out to Career Services throughout their college experience rather than just in their last semester.

salisbury.edu/career-services
410-543-6075

Center for Student Involvement and Leadership (CSIL)

CSIL provides meaningful opportunities for students in campus and community life. Open to all SU students, our organizations offer your student a unique opportunity to connect with campus and the community, all while having tons of fun. CSIL oversees both student clubs and organizations and fraternity and sorority life at Salisbury University.

salisbury.edu/csil
410-543-6125



Commuter Connections: It's Worth the Trip!

Does your student live on main campus or University Park? If the answer is “No,” your student is considered a commuter, and we’re here to support them every step of the way! Commuter Connections is dedicated to helping your student navigate their Salisbury University experience, whether they’re an upperclassman living in their first apartment, a local resident who chose SU for college, or a non-traditional student returning to education after time in the workforce. We offer programming, advocacy, and resources to support all

students living off campus. Additionally, Off-Campus Housing Services provides assistance in finding off-campus housing and navigating the challenges of living in the surrounding community.

salisbury.edu/commuterconnections
410-543-6100

Guerrieri Student Union

The Guerrieri Student Union's mission is to serve the needs of the students, faculty, staff, alumni, as well as the local community, whether you come to the GSU to participate in a scheduled event or program, attend a meeting, relax in one of the lounges, play in a game of billiards, or grab something quick to eat. From gaming tournaments, such as pool and ping pong, to trivia and game nights, they offer a little something for everyone.

salisbury.edu/guc
410-543-6100

Housing and Residence Life

The Office of Housing and Residence Life's mission is to foster an inclusive community that inspires lifelong learning, responsible living and academic success. The staff of Housing and Residence Life works to cultivate an atmosphere which supports

identity development, self-empowerment, intellectual pursuit, celebration of diversity, interpersonal skills, and meaningful connections.

salisbury.edu/housing
410-543-6040

Institute for Public Affairs and Civic Engagement (PACE)

PACE cultivates a more informed, democratic citizenry that promotes good governance on the campus and local, state, and federal levels. PACE serves Salisbury University and its broader communities through curricular and extracurricular programming that supports community engagement and citizenship, education, civic dialogue, and fostering an expanded understanding of issues related to the public good.

salisbury.edu/pace
410-677-5054

Office of Access and Accommodations (OAA)

The Office of Access and Accommodations (OAA) provides guidance, reasonable accommodations/modifications, auxiliary aids, self-advocacy support, and academic



skill-building for undergraduate, graduate, and satellite students by providing disability, religious, and temporary accommodations. The OAA serves members of the campus community with various disabilities and temporary conditions, including, but not limited to, individuals with learning disabilities, ADHD, mental health disabilities, autism spectrum disorder, brain injuries, physical and mobility disabilities, medical conditions, concussions, broken/sprained limbs, blind/low vision, deaf/hard of hearing, and speech/language disabilities. Beginning fall 2025, the Office of Access and Accommodations also provides accommodations/services to individuals with needs related to religious observance.

The staff of the OAA are dedicated to informing, educating, and supporting students with disabilities in ways that promote access, equity, and inclusion.
salisbury.edu/oaa
410-543-6087

Office of Diversity and Inclusion

The Vice President of Inclusion, Access, and Belonging leads the university's diversity and inclusion efforts and oversees the Office of Diversity and Inclusion. Salisbury University's core values include diversity and inclusion because SU recognizes and values the considerable educational benefits emanating from diversity as we prepare our students for life and leadership in a diverse world. We are

committed to providing the campus with the tools needed to ensure that SU is a welcoming and inclusive living and learning environment that prepares students to excel in a global workplace and in diverse communities. Their programs and services reflect the interests and concerns of ethnic students at SU while also enhancing the multicultural experiences of all students.

ODI@salisbury.edu
410-677-5407

Office of Institutional Equity (OIE)

OIE supports and advances the University's commitment to create an inclusive environment, free of discrimination and supportive of all, by leading campus efforts to manage all aspects of the Fair Practices/AA programs, as well as Title IX compliance, and weaves the diversity strategy throughout our campus.

salisbury.edu/equity
410-543-6426

Office of Student Accountability and Community Standards

Located within the Dean of Students Office, the staff at the Office of Student Accountability and Community Standards support Salisbury University's educational mission by helping maintain a campus community in which high standards of courtesy and integrity are practiced by every member. Their responsibilities include, but are not limited to, educating members of the campus community about applicable policies, regulations, and statuses governing their behavior. Additionally, they work to uphold standards on campus, in the local community and beyond through the investigation and resolution of alleged violations of the University's Code of Community Standards. When resolving conduct cases, the staff encourages learning outcomes, personal responsibility, and accountability, as well as responsible decision-making for the future.

salisbury.edu/sacs
410-677-0022



Financial Aid

Financing your student's education is one of the most important life decisions you and your student face. The Financial Aid Office at Salisbury University is prepared to assist you in the process of securing the resources necessary to afford your college education. SU students receive funds for college in the form of grants, loans, work-study programs, and scholarships. Awards are based on financial need and/or academic ability.

salisbury.edu/admissions/finaid

410-543-6165

Cashiers and Accounts Receivable Office

The Cashiers and Accounts Receivable Office is where students can pay – either face-to-face or online – University bills, tuition payment plans, electronic bills, and refunds. The student's campus email is their main form of communication with this office. Any questions or concerns regarding payments and/or refunds can be directed to this office.

salisbury.edu/cashiers

410-543-6060

SU Police Department (SUPD)

To enhance the experience of all community members, the SUPD provide professional, competent, and compassionate law enforcement services and security. Services provided by the SUPD include registration of valuable items, an escort service, and self-defense workshops. The University has a network of emergency phones placed around campus that are in direct contact with SUPD.

The SUPD also manages campus Parking Services. All vehicles parking on SU property (for any amount of time) must have a registered parking permit with Parking Services. Students may purchase parking permits depending on their enrollment status and visitors may obtain free parking permits via the online parking portal. Learn more at salisbury.edu/parking.
salisbury.edu/police
410-543-6222

Student Health Services

The dedicated staff of Student Health Services strives to treat your student's individual needs. Additionally, they advocate for campus-wide and community



wellness. The Student Health Services staff help promote the success of all students by helping our community to achieve optimal health based on individual needs and diverse characteristics.
salisbury.edu/health
410-543-6262



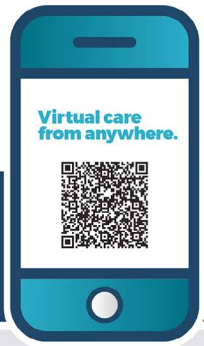
IT'S FOR SALISBURY UNIVERSITY.

FOR FREE.

Get on-demand support from counselors, doctors, nurse practitioners and more right at your fingertips.

Create your **FREE** account:

1. Visit timelycare.com/salisbury or download the TimelyCare app.
2. Click "Sign In."
3. Create your profile using your school email.
4. Follow the prompts to start your first visit.



MEDICAL

Get 24/7, on-demand and scheduled medical visits.



TALKNOW

Get 24/7, on-demand mental health support.



SCHEDULED COUNSELING

Access licensed counselors in your state.

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SU is an Equal Opportunity/AA/Title IX university and provides reasonable accommodation upon sufficient notice to the University office or staff sponsoring the event or program.

Counseling Center

The Counseling Center staff provides high-quality and professional mental health services, including prevention, assessment, and treatment of psychological problems, emotional concerns or mental condition of individuals or groups. They also aim to provide mental health promotion, education related to early problem detection and intervention, student advocacy, and effective access to services. Their goals are to promote student welfare and psychological well-being, academic success, and a safe and healthy campus community.

A full scope of the Counseling Center's services can be found at:
salisbury.edu/temporary-services
410-543-6070

In addition to services provided in person, all students have 24/7 access to TimelyCare telehealth counseling. Students can download the TimelyCare app on a smart phone or connect through the website:
timelycare.com/Salisbury
salisbury.edu/counseling
410-543-6070



Maggs Physical Activities Center

Maggs Physical Activities Center is the hub of Salisbury University fitness activities, as it offers a host of workout options, including a strength room, a cardio room, a pool, a racquetball court, and a climbing wall. salisbury.edu/campusrec

University Fitness Club

The University Fitness Club is located on east campus near the stadium. The two-story gym is fully equipped with a variety of exercise equipment, racquetball courts and small basketball courts and also offers

group exercise classes free for students!
salisbury.edu/fitnessclub
410-677-6715

SU Cares

SU Cares assists students who may be having difficulty adjusting to college. This includes students who need assistance with a medical withdrawal and re-entering, emergency absences, substance or alcohol concerns, or students in need of referrals to campus or community resources. sucares@salisbury.edu
410-677-0022



Gull Card

The Gull Card is a multi-functional tool that serves as your student's official Salisbury University ID. Each student will be given their Gull Card during Sea Gull Start-Up. All students should carry their Gull Card with them while on campus as it grants them access to their residence hall, computer labs, and Maggs Physical Activities Center. Additionally, the Gull Card is used to check out books from the library and purchase meals from on-campus dining facilities.

Meal Plans

A variety of meal plan options are available for your student. Meal plans may include access to the all-you-can-eat buffet at the Commons and Dining Dollars to use at the satellite dining facilities across campus. For more information about meal plans please follow the link below.

salisbury.edu/meal-plans

Local Resources



Banks

- **SECU:** SECU ATM on campus in the Guerrieri Student Union

Grocers

- **ACME Markets:** 751 S. Salisbury Blvd, Salisbury, MD 21801
- **Food Lion:** 206 N. Fruitland Blvd, Fruitland, MD 21826 or 817 Snow Hill Rd #1, Salisbury, MD 21804
- **Walmart:** 409 N. Fruitland Blvd, Salisbury, MD 21801 or 2702 N. Salisbury Blvd, Salisbury, MD 21801

Pharmacies/Walk-In Clinics

- **CVS:** 1016 S Salisbury Blvd, Salisbury, MD 21801
- **ExpressCare:** 659 S Salisbury Blvd #2, Salisbury, MD 21801
- **Walgreens:** 735 S Salisbury Blvd, Salisbury, MD 21801
- **Your Doc's In:** 1135 S Salisbury Blvd #1, Salisbury, MD 21801

City of Salisbury



Known as “Maryland’s Coastal College Town,” the city of Salisbury has long been the crossroads of the historic Delmarva Peninsula. With a population of over 32,000, it’s the largest city on the Eastern Shore and one of the fastest growing cities in Maryland, according to city officials. Founded in 1732 and incorporated in 1854, it also is the county seat for Wicomico. The area offers the ideal mix of an urban center, nestled within a scenic rural region, centrally located to major metropolitan areas.

Located just two miles from campus, Downtown Salisbury is a designated Main Street Maryland community, with shops, restaurants and events. The downtown area has an event the 3rd Friday of every month with live music, vendors, and various community groups.

You can get downtown via bike, car, or even kayak! A Shore Transit bus runs between SU and downtown various times throughout the day.

If you’re from out of town, you should take a look at Salisbury’s official webpage at: downtownsb.com

Personalize Your Salisbury Family Experience

The one-stop shop for your college parent journey.

- *Only what you need, when you need it*

Campus news and events, and timely, relevant information keeps you connected and focused on success.

- *Web, mobile, newsletters and text messages*

No matter your preference, our parent portal provides a clear and familiar experience to meet your needs.

- *Alerts*

Email alerts notify you of the appropriate times to step in and help out.

- *Share the love*

Share milestones and news with your friends and family through social media.

Login now at:

salisbury.campusesp.com

SU is an Equal Opportunity/AA/Title IX university and provides reasonable accommodation given sufficient notice to the University office or staff sponsoring the event or program. For more information regarding SU's policies and procedures, please visit salisbury.edu/equity.