1) Why should I use the CSA?
Over 39% of the campus population attend CSA programs. Student who utilize CSA services, like Supplemental Instruction, Tutoring, and Academic Coaching, often earn higher grades than students who do not. Students who participate in structured study report higher GPAs than students who only attend study hall.

2) How do I access CSA services?
The Center for Student Achievement is located in the Guerrieri Academic Commons room 270. All services are free to SU students. Tutoring and SI schedules will be posted the first week of classes. Check our website for updates: www.salisbury.edu/achievement. One on one Academic Coaching is available by appointment. Call the CSA (410-677-4865) or visit the office in AC 270 to set up an appointment!

3) What should I expect out of tutoring?
Tutors are undergraduates who have succeeded in the courses they cover. Tutors meet one on one or in small groups to help you grasp fundamental concepts, work through practice problems, and develop a further understanding of course content. Bring your class syllabus, notes, and texts to your session to get the most out of tutoring.

4) What should I expect out of Supplemental Instruction (SI)?
SI leaders are undergraduates who have succeeded in the courses they lead. They have been recommended by faculty and continue to attend lectures with you! SI offers weekly scheduled study sessions where students can ASK questions, discuss content, and practice problems, LEARN strategies and skills to study, and SUCCEED in class. Students who attend 5 or more SI sessions tend to earn higher grades in those classes than those who do not.

5) How do I know if my class is supported by SI?
All SI supported classes are denoted by a 5XX section number. If you were not able to get in an SI supported section, check our website in the first weeks of the semester to see if you can attend an SI session for another section of the same course. Although SI is class specific, different sections of the same course will cover similar content. The SI schedule is posted on our website: http://www.salisbury.edu/achievement/SI/sihome.html

6) What should I expect out of Academic Coaching?
Academic Coaching is an alliance between the student and coach to discover who the student is and how he or she can be successful. Individual meetings can be scheduled throughout the semester with an academic coach to develop study skills, set goals, and ask for academic guidance. Meetings are scheduled for 30 minutes. You can come to Academic Coaching a single time or on a bi-weekly or monthly basis. Call the CSA (410-677-4865) or stop in AC 270 to set up an appointment.
7) Can I drop a class? If so, when?
Yes, you can. The drop/add/swap period ends after the first week of the semester. The last day to withdraw from a class with a “W” is near the middle of the semester. Check the registrar’s website for exact dates: http://www.salisbury.edu/registrar/. Remember, dropping below full-time (12 credits) can affect financial aid, scholarships, on-campus housing, insurance, and athletic eligibility.

8) How will I communicate with my professors?
Your SU email is the official form of communication at the university. It is very important that you check and respond to emails within 24 hours of receiving them. In addition to email, your professors’ office hours are a great way to ask your professor questions and get clarification on concepts covered in lecture. Arriving 5 minutes before class can give you time to ask your professor any questions you might have.

9) How do I get connected to academic services on campus?
You’re in luck! There are a lot of offices on campus which are happy to help you.

- **Professor’s office hours** – Check your syllabus to find your professors’ office hours and locations.
- **Academic Commons** – The SU Libraries support each student – freshman through graduate, on-site and distant – and every academic program. http://www.salisbury.edu/library/about/default.html
- **Center for Student Achievement** – AC 270 offers tutoring, supplemental instruction, workshops, and academic coaching. Call 410-677-4865 or stop in AC 270.
- **The Writing Center** – AC 260 offers 1-on-1 help with writing, brainstorming, and proof-reading for papers. Be sure to make an appointment by calling 410-543-6332.
- **Math Emporium** – AC 201 offers tutoring for lower level math courses. Find the tutoring schedule on their website: http://www.salisbury.edu/mathcosc/TutoringCenter.html
- **Advising Services Coordinators** – Connect early with your advisor to ensure the best planning toward your degree. You can find your assigned advisor on GullNet.

10) How do I become a tutor or SI leader?
Students who earn an A or B in a class, accompanied by faculty recommendations, are eligible to apply for a tutoring or SI leader position. Applications will be posted on our website. Working in the CSA is a great way to stay connected to fellow students and faculty and staff members.