

The Bosserman Center for Conflict Resolution



A confidential resource for constructive problem solving at Salisbury University

Not every conflict needs a formal intervention. Some need neutral support in a confidential space to clarify interests, consider options, build skills, and choose a path forward.

How the BCCR supports Faculty, Staff, and Students

Mediation

Confidential, voluntary support when colleagues, students, or campus partners need a structured conversation to work through a concern.

Conflict Coaching

One-on-one support to prepare for difficult conversations, clarifying options and next steps, work on conflict resolution skills, and more.

Facilitation

Neutral guidance for department discussions, group meetings, and collaborative problem solving.

Workshops & trainings

Practical sessions that build communication, de-escalation, and conflict resolution skills.

When to consult BCCR

When communication has become difficult, you want early support prior to an issue escalating, clarifying options would be helpful, or a neutral party could guide more productive conversations.

Our team includes 4 conflict resolution practitioners who support our campus community in navigating interest-based issues.

New downtown location

SU Downtown Building, 212 West Main Street, Suite 102, Salisbury, MD 21801

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Professional ADR services for faculty, staff, students, and our greater community.