

Bosserman Center for Conflict Resolution

A confidential resource for constructive problem solving at Salisbury University

New downtown location

SU Downtown Building
212 West Main Street, Suite 102
Salisbury, MD 21801

Professional, alternative dispute resolution services for faculty, staff, students, departments, and campus partners.

Delivered by a team of 4 conflict resolution practitioners who support our campus community in navigating interest-based issues.



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CONFLICT RESOLUTION**
AT SALISBURY UNIVERSITY

What we help faculty, staff, and students do

Address interest-based conflict early, constructively, and with agency.

Core services

Mediation

Confidential, voluntary support via structured conversations to work through concerns.

Conflict coaching

One-on-one support to build skills, clarify options, and prepare for difficult conversations.

Facilitation

Neutral guidance for dialogue, group meetings, and collaborative problem solving.

Workshops & training

Customized skill-building in communication, negotiation, de-escalation, and collaborative problem solving.



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Why Consult Us?

Not every conflict needs a formal intervention. Some need neutral support in a confidential setting to clarify interests, consider options, build skills and choose a path forward.

When to reach out

When communication has become difficult, you want early support prior to an issue escalating, clarifying options would be helpful, or a neutral party could guide more productive conversations.

To consult or refer: BCCR@salisbury.edu | 410-546-8222