Deleting Cookies/Internet History

Internet Explorer

Log on to Internet Explorer
Click on Tools
Click on Internet Options

Under the Browsing History section, click the Delete button
There should be no checkmark in the Preserve Favorites website data.

Place a checkmark in:
- Temporary Internet Files
- Cookies
- History (optional)

Click Delete.
Mozilla Firefox

Log onto Mozilla Firefox

Click on Tools, then click on Options

Click on Privacy, then click on the Show Cookies button
Click on Remove All Cookies button (make sure pop-ups are not blocked)