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POINTS OF LIGHT
FOUNDATION

Worcester Receives National Award

The Worcester County Government Volunteer Services Office recently received notification that the County Sheriff's Office Holiday Needy Program will receive a National Association of Counties (NACo) "2002 Acts of Caring Award" on Thursday, April 11 in Washington, D.C. The volunteer project is one of only 23 programs nationwide selected because of its accomplishments and the successful partnership between community volunteers and the county government.

According to Diane Cary, volunteer services director, during 2001, 172 volunteers served 2,173 hours. A record 701 children within 323 families received toys, clothing and/or food. Twenty-three elderly citizens were assisted, and 75 dialysis patients accepted food baskets.

Eight teams of county employees donated 1,856 food items during the first-ever employee "Cans Of Caring" service project. Food collection was also added to the Recreation and Parks Department's annual October Fright Night event, which attracts over 1,200 children and adults.

Congratulations to the County Sheriff's Office, volunteers, county employees, and community-based organizations and businesses in Worcester County for receiving this award!

Shore CAN
1101 Camden Avenue
Salisbury, MD 21801-6860



The Shore CAN Mission ...

to generate citizen action through volunteer service to address community needs on Maryland's lower Eastern Shore.



Bringing human resources to human needs

Shore CAN Phone
410-546-6015

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410-677-5012

Web Site
www.salisbury.edu/
community/
servicelearning

E-Mail Address
bmking@salisbury.edu

Hours
8 a.m.-5 p.m.
Monday-Friday

Network Update

Number of Agency Partners	177
Number of Service Partners	639
Number of Media Partners	32
Total	848

Next Newsletter
Deadline April 26

Volunteer Recruitment

The following is an excerpt from a manual on "Best Practices for Developing a Volunteer Program," compiled by the Maryland Advisory Committee on Volunteerism:

Volunteer recruitment means attracting and inviting people to consider involvement with your organization. Many new volunteer administrators make the mistake of beginning their recruiting before they have an idea of why they are recruiting and for what positions.

The most important step for recruitment is planning and design. In order to do this, you must spend time learning about your organization from the inside as well as how your organization is perceived by the community and public at large.

The recruitment message should be inviting and encourage people to become involved with your organization. An organization may have multiple recruitment messages tailored to the volunteers being sought, such as students, professionals, neighborhood residents or client family members.

Each message should identify:

- The specific need (of the clients and/or the organization);
- How the volunteer can alleviate the need; and
- The benefits to the volunteer.

In evaluating your recruitment message, ask yourself the following questions:

- Does the message honor the volunteer?
- Do I know why some people might not say yes?
- Is the message tailored to target audience?
- Does my invitation include the needs of our clients?
- Who in the organization can best deliver this message?

Copies of "Best Practices for Developing a Volunteer Program" are available through Shore CAN on request.

SHORE CAN (CITIZEN ACTION NETWORK) MAY VOLUNTEER NEEDS

Shore CAN empowers individual citizens and Service Partners to decide how best to make a difference in their communities by matching themselves with Agency Partners. Agency Partners are responsible for screening, training and supervising volunteers and volunteers are solely responsible for their conduct.

Youth service opportunities are coded with the letter “Y” followed by a number that represent the minimum age for volunteers for that particular project. Shore CAN is sponsored by Salisbury University.

SHORT-TERM NEEDS

TEACHER’S ASSISTANT, Art Institute & Gallery. After school art program. April 1 – May 4. 4 – 6 p.m. Susan Holt, 410-546-4748.

OFFICE ASSISTANT, Art Institute & Gallery. After school art program. March & April. 2 – 5 hrs/wk. Flexible times. Susan Holt, 410-546-4748.

PARADE HELPER, Art Institute & Gallery. Preparation for Arts Parade on May 4 in Salisbury. April 22 – May 10. Flexible hours. Susan Holt, 410-546-4748.

SENIOR OLYMPIC VOLUNTEERS, Eastern Shore Senior Olympic Games. Volunteers needed to help event coordinators promote and conduct events in the following areas: aquatics, archery, badminton, billiards, bowling, cycling, floor/foul shooting, golf, horseshoes, line dancing, racquetball, softball, table tennis, tennis, track and field, volleyball. Thursday – Saturday, April 25 – 27. Hours vary. Katherine Wade, 410-548-4183.

SPRING FESTIVAL, Holly Center. Volunteers needed to assist with Spring Festival. Saturday, May 11, 9 a.m. – 3 p.m. Marlina Belote, 410-572-6204.

FOREST CLEAN-UP VOLUNTEER, Maryland Department of Natural Resources. To assist rangers and other park/forest personnel remove large trash items (tires, appliances, etc.) on state forest areas. Also to remove litter for the state forest roadsides. April 20 (Earth Day). 8:30 a.m. – 4 p.m. Karl Christensen, 410-632-2566. (Y14).

NATURALIST ASSISTANT, Worcester County Tourism. Delmarva Birding Weekend. Support staff during special event weekend. April 26 – 28. Diane Cary, 410-632-5656.

SPORTS ASSISTANT, Worcester County Tourism. Atlantic Coast Biathlon. Support staff during special event. April 20. Diane Cary, 410-632-5656.

LONG-TERM NEEDS

CANTEEN VOLUNTEERS, Deer’s Head Hospital Center. Duties: selling snack and gift items from the Canteen. Two hour commitment per week (canteen open 7 days/week 10 a.m. to 4 p.m.). Ruth Ann Cadwallader, 410-543-4051.

DIETARY VOLUNTEER, Deer’s Head Hospital Center. Duties include helping in every area in Dietary, including prepare food, work on the tray line, etc. Hours: all days, especially weekend. Ruth Ann Cadwallader, 410-543-4051.

KIDNEY DIALYSIS VOLUNTEER, Deer’s Head Hospital Center. Duties: answering the phone and filing, also, someone to help “thin” files in preparation for permanent storage. Hours: Weekdays and Saturday 8 a.m. to 3 p.m. Ruth Ann Cadwallader, 410-543-4051.

LABORATORY VOLUNTEER, Deer’s Head Hospital Center. Duties: filing, typing, answering the phone and paperwork as assigned. Hours: first & third Wed. & Thurs., Mon. before the first Wed., last week of each month. Ruth Ann Cadwallader, 410-543-4051.

MEDICAL RECORDS VOLUNTEER, Deer’s Head Hospital Center. Duties: help preparing the hospital Newsletter, typing skills are necessary, but training on the computer will be provided. Hours: Mon. – Fri. times and dates vary. Ruth Ann Cadwallader, 410-543-4051.

SEWING ROOM VOLUNTEER, Deer’s Head Hospital Center. Duties: sewing for patients and craft items for sale in the Canteen. Hours: group meets on Tuesday mornings. Ruth Ann Cadwallader, 410-543-4051.

VOLUNTEER BAKERS, Deer’s Head Hospital Center. Duties: to deliver home-baked goods to the hospital for special occasions. Hours: volunteers will be called various times during the year for baked goods donations. Ruth Ann Cadwallader, 410-543-4051.

VOLUNTEER CHAPLAIN, Deer’s Head Hospital Center. Duties: visiting with patients one-on-one. Do not need to be ordained. Non-denominational. Training provided. Hours: three-hour commitment per month/visit. Ruth Ann Cadwallader, 410-543-4051.

VOLUNTEER DRIVERS, Disabled American Veteran chapter #34. Volunteer drivers are needed to drive veterans to Baltimore and Elsmere, VA, medical centers. Vehicle, gasoline, tolls and a meal are provided. Sue Lennon, 410-742-6926 or Ray Wampler, 410-742-5480.

POOL ASSISTANT, Easter Seals of Delaware & Maryland’s Eastern Shore. Assist stroke survivors in the pool. Tuesday, 11 a.m. – Noon, Friday 9:30 – 10:30 a.m. Norma Cotter, 410-546-2894.

WORKSHOP CONDUCTORS, Eastern Correctional Institution. Volunteers needed to facilitate Alternatives to Violence Project workshops for inmates in a medium security facility. Complete training is provided by experienced facilitators. Workshops are held weekdays for three full days once a month. Ideal for retired social workers. Jane Rollins, 410-651-9000 ext. 4353.

CANTEEN BOUTIQUE ASSISTANT, Holly Center. Inventory Material donations and assist with monthly set up and opening of the Canteen Boutique. Hours are flexible weekdays or on a monthly basis. Marlina Belote, 410-572-6204.

COMPUTER TECHNICIAN, Holly Center. Install software, troubleshooting, minor repairs and networking. Flexible hours, Mon. - Fri., 8 a.m. – 4 p.m. Marlina Belote, 410-572-6204.

FRIENDLY VISITOR, Holly Center. Volunteers needed for social interaction – take individuals for walks, read stories, books or newspapers, and accompany individuals on community trips. Flexible hours, weekdays or weekends. Marlina Belote, 410-572-6204.

NEWSLETTER ASSISTANT, Holly Center. Xerox copies, collate, fold and label newsletters for mail distribution on quarterly basis. Months of March, June, September and December. Flexible hours. Marlina Belote, 410-572-6204.

DATA ENTRY VOLUNTEER, Holly Community, Inc. Clerical volunteers are needed who have experience in Excel and Access for data entry once or twice weekly. Flexible. Marlina Belote, 410-572-6204.

JUNIOR VOLUNTEERS needed at Holly Community, Inc. for monthly activity. (Y8-16) Marlina Belote, 410-572-6204.

INTERVIEWER, Joseph House Crisis Center. Meet clients one on one to discern their financial need and determine with supervisor assistance to be given. Tuesday, Wednesday, Thursday, 8:45 – 11:30 a.m. (flexible). Sister Patricia Lennon, 410-742-9590.

HOSPITALITY ROOM ASSISTANT, Joseph House Crisis Center. To assist (with another person) the needs of Hospitality Room which include clients need to work clothes, take a shower, eat lunch, rest, watch video, be advised, to be a presence to the clients. Mon. - Fri., 9 a.m. – 3 p.m. (flexible). Sister Patricia Lennon, 410-742-9590.

PANTRY HELPER, Joseph House Crisis Center. To distribute food – bagged groceries to needy families. Tuesday, Wednesday, Thursday, 8:30 – 11:30 a.m. (flexible). Sister Patricia Lennon, 410-742-9590.

DELIVERY VOLUNTEERS, The *Manna*. Drop off newspapers once each month at business in Dover, Fruitland, Kent Island, Ocean City, Rehoboth, St. Michaels and Salisbury. Various hours. Robert Walter, 410-641-3953.

MUSEUM DOCENT, Mt. Zion One Room School House. Greeting visitors and showing interesting things in the museum. Tuesday – Saturday, 1 – 4 p.m., Mid June until Labor Day. Ruth Timmons, 410-632-0669

FRONT DESK GREETER, NASA Wallops Visitor Center. Greet visitors, show movies, make announcements about upcoming programs. Flexible hours. DeAnna Shreves, 1-757-824-1148.

SPORTS ASSISTANTS, Ocean City Recreation & Parks Department. Volunteers to assist with spring and summer programs in Tee Ball, Rookie League Baseball, O. C. Baseball, Ponytail Softball, Sport Camps. Monday – Friday, 5:30 – 8:30 p.m. Al “Hondo” Handy, 410-250-0125.

VOLUNTEER CONSUMER COMPLAINT MEDIATOR, Office of the Attorney General, Consumer Protection Division. Receive training in conflict resolution and mediation skills. Learn about MD, local & federal consumer laws. Handle telephone hotline inquiries. Mediate written consumer complaints filed with our office. Advise consumers of their rights and responsibilities. Monday – Friday, 8:30 a.m. – 4:30 p.m., 10 hrs/wk, six month commitment, minimum. Kathryn Bliven, 410-543-6620.

RECREATIONAL YOUTH VOLUNTEERS, Pittsville Youth Center. Volunteers to help work with youth sports: indoor soccer, basketball, volleyball, etc. Tues., Wed., Thurs. 5 – 8 p.m. Valerie Wagner 410-835-8500 (after 4pm) or Kara Burman 410-548-4900 ext. 113.

EDUCATION VOLUNTEERS, Salisbury Zoo. Conduct Zoo tours, staff ZooDiscovery Stations, Interpretation in Visitor Center. Flexible hours. Training is conducted in March, June and September. (Y14) Carrie Samis, 410-546-3440.

WAREHOUSE VOLUNTEERS, The Salvation Army Thrift Stores. Volunteers needed to sort clothing goods. Flexible hours. Bob Brown, 410-749-7771.

THRIFT STORE VOLUNTEER, Seton Center. Volunteers are needed to assist in the thrift store. Tuesday and Thursday. Flexible hours. 9 a.m. – 5 p.m. (Y17) Dan Harris, 410-651-9608.

TEEN TECH KIDS, Wicomico county Free Library. Generate projects for the library and the community. Days, hours and location vary. (Y – 11). Joanna Weaver, 410-749-3612 ext. 55.

COORDINATOR/FACILITATOR, Wicomico Stroke Club. Assist with planning of bi-monthly meetings, social activities, recruitment of new members. Norma Cotter, 410-546-2894.

ACTIVITIES ASSISTANT, Worcester County Commission on Aging, Inc., Berlin Senior Center. Assist clients with arts and crafts, other activities. Monday – Thursday, 9 a.m. – noon. Diane Cary, 410-632-5656 or 0900.

BUS ASSISTANT, Worcester County Commission on Aging, Inc., Berlin Senior Center. Assist clients on/off buses while being transported to/from center. Assist with delivery of Meals on Wheels. Monday – Thursday, 8 a.m. – 2:30 p.m. (especially Thursday). Diane Cary, 410-632-5656 or 0900.

DESK CLERK, Worcester County Commissioners. Man information desk in the new government center. Monday – Friday, 9 a.m. – 1 p.m. Diane Cary, 410-632-5656.

RECYCLING EDUCATOR, Worcester County Department of Public Works. Assist recycling coordinator by presenting recycling information to public at various community events. Distribute materials. Various hours. Diane Cary, 410-632-5656 or 0900.

CLERICAL/COMPUTER VOLUNTEER, Worcester County G.O.L.D. Creative computer services, clerical duties: letters, filing, updating mailing list and preparing mail merge. eight hours/week. Debbie Cole, 410-677-6843. (Y 16).

RECEPTIONIST, Worcester County Public Works. Greet visitors, answer phones, file, type, general clerical duties as assigned. Monday – Friday between 7:30 a.m. and 4 p.m. Diane Cary, 410-632-5656 or 0090.

**To list a volunteer need in this column, contact Shore CAN at:
410-546-6015 (voice), 410-677-5012 (fax) or dkfarrow@salisbury.edu (e-mail).