Connecting to SU-Secure using Mac OS X

Mac Guides

CONNECTING TO THE SALISBURY UNIVERSITY WIRELESS NETWORK

This document will give you instructions on how to connect your Mac to our wireless network with the SU-Connect automated system. If that system does not work for your setup, follow the instructions on how to connect directly to SU-Secure, and then try the manual setup if that does not work.

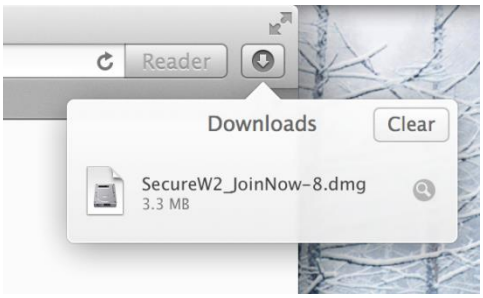
AUTOMATED SYSTEM INSTRUCTIONS

Click the **Wi-Fi** icon in the upper-right corner of your screen and select **SU-Connect** from the list of available networks.

The Join SU-Connect window should open automatically. If it does not, open a web browser like Safari to force the Join SU-Connect window to open. Then click **Personally Owned Device** or **Salisbury University Owned Devices**.

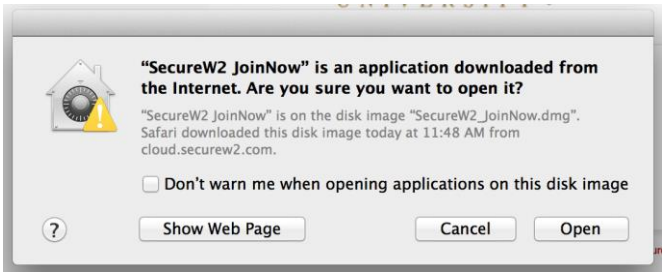
Click the **JoinNow** button.

The application will now begin to download. Click the **Downloads** arrow in your browser to view the download or open your Downloads folder on your Dock or through Finder, and then double-click **SecureW2_JoinNow.dmg** to open.



The **SecureW2 JoinNow** application will open in a separate window. Double-click to open.

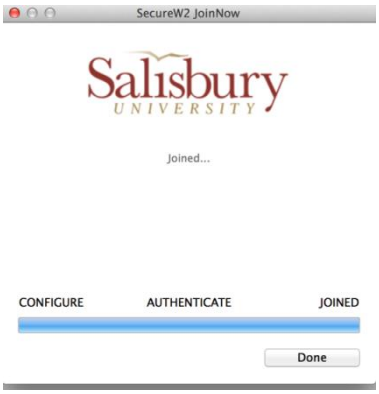
If you receive the warning that **"SecureW2 JoinNow" is an application downloaded from the Internet. Are you sure you want to open it?**, click **Open.**



Now enter your Salisbury Username and Password and click **Next.**

Enter your Mac's Administrator name and password for your personal device and click **OK**.

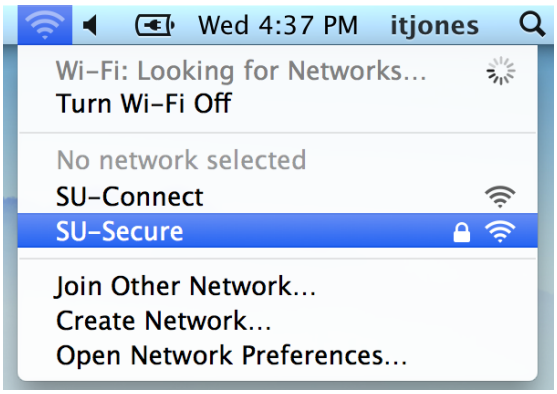
If your password and up-to-date and your account is active, this process will complete and you will need to click **Done**.



You should now see that you are connected to **SU-Secure**.

DIRECT CONNECTION

If the automated process does not work on your computer, here are the instructions on how to connect directly to SU-Secure. Click the **Wi-Fi** icon in the upper-right corner of your screen and select **SU-Secure** from the list of available networks.



Enter your Salisbury University username and password and make sure the **Mode** is set to **Automatic**.

Ensure the certificate mentions **nps01.salisbury.edu** as shown below, which will confirm that you are connecting to our **SU-Secure** network. If it shows, click **Continue**.

Enter your Mac's Administrator name and password and click **Update Settings**.

You should now see that you are connected to **SU-Secure**.

MANUALLY CONNECT

If connecting directly to SU-Secure does not work on your computer, here are the instructions on how to manually connect to SU-Secure.

Click the **Wi-Fi** icon in the upper-right hand corner of your screen and click **Join Other Network..**.

In the box next to **Network Name**, type "**SU-Secure".** Next to **Security**, select **WPA2 Enterprise**. After changing the **Security** option, you will have more information to fill in.

Next to Mode, select **Automatic.** Enter your Salisbury University Username and Password. Click **Join** after you enter this information.

You should now see that you are connected to **SU-Secure**.

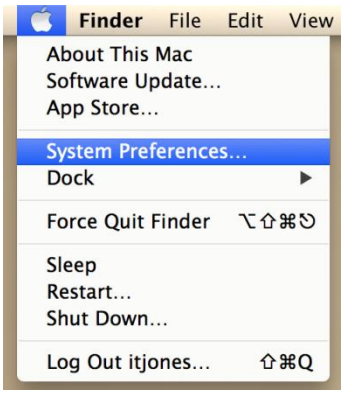
TROUBLESHOOTING STEPS

If you are unable to connect to SU-Secure via the automated SU-Connect set up you may need to first delete your profile.

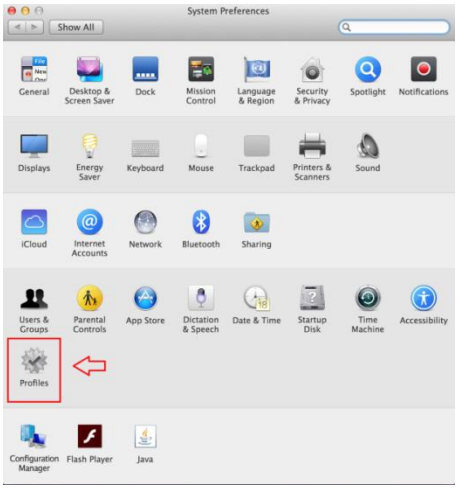
DELETING PROFILES ON MACS

Some Macs will have multiple Salisbury University Wireless profiles that need to be deleted.

Click on the Apple icon in the upper left of the screen and then click **System Preferences**.



Click **Profiles**.



Click **SU-Secure-Personal/Corp mobileconfig** and then click the minus sign in the lower left corner.

Click **Remove**.

Enter your Mac's Administrator name and password for your personal device and then **OK** to complete the profile removal.