

## **Acceptable Use of Computing and Electronic Resources Salisbury University**

### **I. Purpose**

The purpose of this policy is to outline the standards for responsible and acceptable use of Salisbury University (“University”) computer and information technology (“IT”) resources. In support of the University’s mission, IT resources are provided to Authorized Users related to their University status and responsibilities to support the academic, research, instructional, administrative, service and otherwise educational endeavors of the University. The University is committed to Constitutional First Amendment principles of free expression and the fundamental liberal arts concept of scholarly inquiry and free exchange of ideas. The University will not engage in censorship or otherwise limit access to information when the content is legal. Each Authorized User is expected to conduct oneself and one’s use of University IT resources responsibly, ethically, in compliance with the law and the rights of one another. Inappropriate use of IT resources exposes the University to risks including, but not limited to, breach of personal computer security, exposure of restricted data, compromise of network systems and services, detriments to technology performance, breach of University contracts, and legal liability. Information Technology (“IT”) is committed to protecting Authorized Users and the University from intentional or negligent illegal or damaging use of IT resources.

### **II. Definitions**

- a. Authorized Users. Authorized Users include the following categories of University affiliated entities:
  - i. University residential students, commuting students and their guests while on the University campus,
  - ii. University employees, including faculty, staff, student employees, temporary and other categories of University workers,
  - iii. Contractors, consultants, and all personnel affiliated with third parties under contract with the University.
- b. Information Technology Resources. IT resources include, but are not limited to, University owned or leased Electronic Equipment, operating systems, storage media, applications, software, files and network accounts providing electronic mail, web browsing and file transfer.
- c. Electronic Equipment. Electronic equipment includes, but is not limited to, laptop and desktop computers, tablets, mobile and smart phones, personal digital assistants, scanners, printers, flash drives, data/memory sticks and docking stations.

### **III. Scope**

This policy applies to Authorized Users who use and/or access the IT resources whether on the University’s campus(es), off campus, or through virtual personal networks. This policy applies to all equipment that is owned or leased by the University and governs activity on personal devices while on the University campus that utilizes any IT resources as well as all communications to and from the University while off campus. The

University generally does not monitor material residing on University computers housed within a private residence or on non-University computers, regardless of whether such computers are attached or able to connect to campus networks.

#### **IV. General Use and Ownership**

IT resources are the property of the State of Maryland and the University. Authorized Users may use IT resources for incidental personal use and in support of the business and academic mission of the University. It is the responsibility of each Authorized User to know and comply with this policy and security standards published by IT. This responsibility includes protecting the privacy and security of passwords, and using IT resources solely for their intended purposes. Authorized Users are solely responsible for their use of IT resources, and may not represent or imply that their associated use constitutes the views or policies of the University. Communications originating from the Authorized User are identified as such and the Authorized User assumes responsibility for all communication originating from equipment or accounts assigned to that User. In the event of a security breach related to User accounts or equipment, the User shall act expeditiously to report and correct the situation.

Authorized University IT officials may monitor and access systems, network traffic and Electronic Equipment for maintenance, operation, security, quality of service, business-related purposes (such as audits), to investigate an alleged violation of this policy, and for policy or legal compliance. An Authorized User's privacy will be preserved to the extent possible, subject to the University's administrative, business and legal obligations. There should be no expectation of privacy in the material sent or received when using IT resources or third party vendor applications provided by the University (e.g. student email systems). All data created or received for work purposes and contained in University electronic files, servers or email are public records, unless otherwise protected by law or contract. All public records shall be maintained and disposed in compliance with State, USM and University approved record retention and disposition schedules.

[USM Records Retention Standards:](http://www.salisbury.edu/helpdesk/doc/HelpDesk/Policies/Policies_USMRecordsRetentionStandards.pdf)

[http://www.salisbury.edu/helpdesk/doc/HelpDesk/Policies/Policies\\_USMRecordsRetentionStandards.pdf](http://www.salisbury.edu/helpdesk/doc/HelpDesk/Policies/Policies_USMRecordsRetentionStandards.pdf)

#### **V. Unacceptable Use**

The use of IT resources is a privilege, not a right. Access is granted to Authorized Users subject to all University, University System of Maryland ("USM") and State of Maryland policies, Federal, State and local laws and ordinances. The following list, while not exhaustive, describes conduct defined as unacceptable use prohibited by this policy.

- a. Knowingly using IT resources for illegal activity including, but not limited to,
  - i. Sexual harassment
  - ii. Discrimination on the basis of a Federally protected characteristic or sexual orientation
  - iii. Intellectual property rights, including Federal copyright law, trademark, patent, trade secret or software licensing, such as pirating, installing, copying, distributing, or using digital content such as software, music,

- text, images or video without appropriate license or as qualifies under “Fair Use”
- iv. Exporting software, technical information, encryption software or technology in violation of international or regional export control laws. Legal counsel and appropriate administration should be consulted prior to export of any material in question.
  - v. Obscenity
  - vi. Child pornography
  - vii. Threats or harassment by means of email, instant messaging, telephone or paging, whether through language, frequency or size of messages
  - viii. Defamation
  - ix. Theft, including identity theft
- b. Unauthorized access, altering or reverse engineering system software or hardware configurations
  - c. Disrupting, interfering with, or denying service to any Authorized User or IT service administration, including overloading or otherwise adversely impact system performance and support, regardless of whether the conduct actually impacts other Authorized Users’ use of the IT resources
  - d. Access, attempted access, or facilitating access to another User’s accounts, private files, email messages, or intercepting network communication without the User’s permission, except in accordance with job responsibilities for legitimate University purposes
  - e. Misrepresenting oneself as another individual electronically
  - f. Any effort, regardless of whether successful, to circumvent IT system security
  - g. Use for commercial gain or private profit, including running a non-affiliated University business or personal consulting outside the scope of University job responsibilities, except as permitted by University intellectual property policies or University spinoffs endorsed and managed through University research and technology transfer offices
  - h. Representing oneself as an agent of the University without authority
  - i. Accessing and/or disclosing sensitive or confidential information without authority
  - j. Intentionally or recklessly introducing or transmitting destructive or malicious programs such as viruses into the network or networked devices
  - k. Allowing use of Authorized User’s or other accounts by others, including family and other household members including, but not limited to, for the purpose of committing academic integrity violations
  - l. Circumventing user authentication or security of any host, network or account
  - m. Forwarding restricted University email to unauthorized recipients
  - n. Sending or posting unsolicited and/or inappropriate mass email messages without proper authorization; examples of unacceptable use include “spam” junk email, chain letters, pyramid schemes or other commercial advertising
  - o. Unauthorized use, deliberate disguising of the sender, or forging of email header information, including alteration of the content of an email message originating from another sender with an intent to deceive

**VI. Enforcement**

A violation of this policy constitutes unacceptable use of IT resources and may violate other University policies and/or federal or state law. Known or suspected violations of this policy should be reported to IT. The University Chief Information Officer (“CIO”) or his/her designee may suspend, block, relocate to a secure site, or restrict access to information and network resources when necessary to protect the integrity, security or functionality of IT resources or to protect the University from liability. Notice of any such action will be provided to the Vice President for the affected unit. Appropriate University officials and/or law enforcement agencies will respond to any alleged violations of this policy. Authorized Users in violation of this policy may result in restriction, suspension or termination of access to computing accounts, the network or other IT resources and/or other University owned technology devices as well as disciplinary action as defined in, but not limited to, the Student Code of Conduct, the Faculty Handbook, Policy Manual for Employees, University contracts and State of Maryland, USM and other University policies. A violation of this policy may constitute an alleged criminal offense and may also be referred for criminal or civil prosecution under applicable Federal and/or State law(s).

**VII. Review**

Consistent with USM requirements, this policy will be reviewed and updated annually or as needed based on the recommendation of the CIO.

**VIII. Links to Related USM and SU Policies**

**[USM IT Security Standards:](#)**

**<http://www.usmd.edu/usm/adminfinance/itcc/USMITSecurityStandards.pdf>**

**IX. Contact**

To report comments, questions or an alleged violation of this policy, please contact the Policy Administrator: [abuse@salisbury.edu](mailto:abuse@salisbury.edu)  
Salisbury University Information Technology  
Teacher Education & Technology Center, Room 201  
(410) 543-6111

**X. Approved: August 1, 2012**