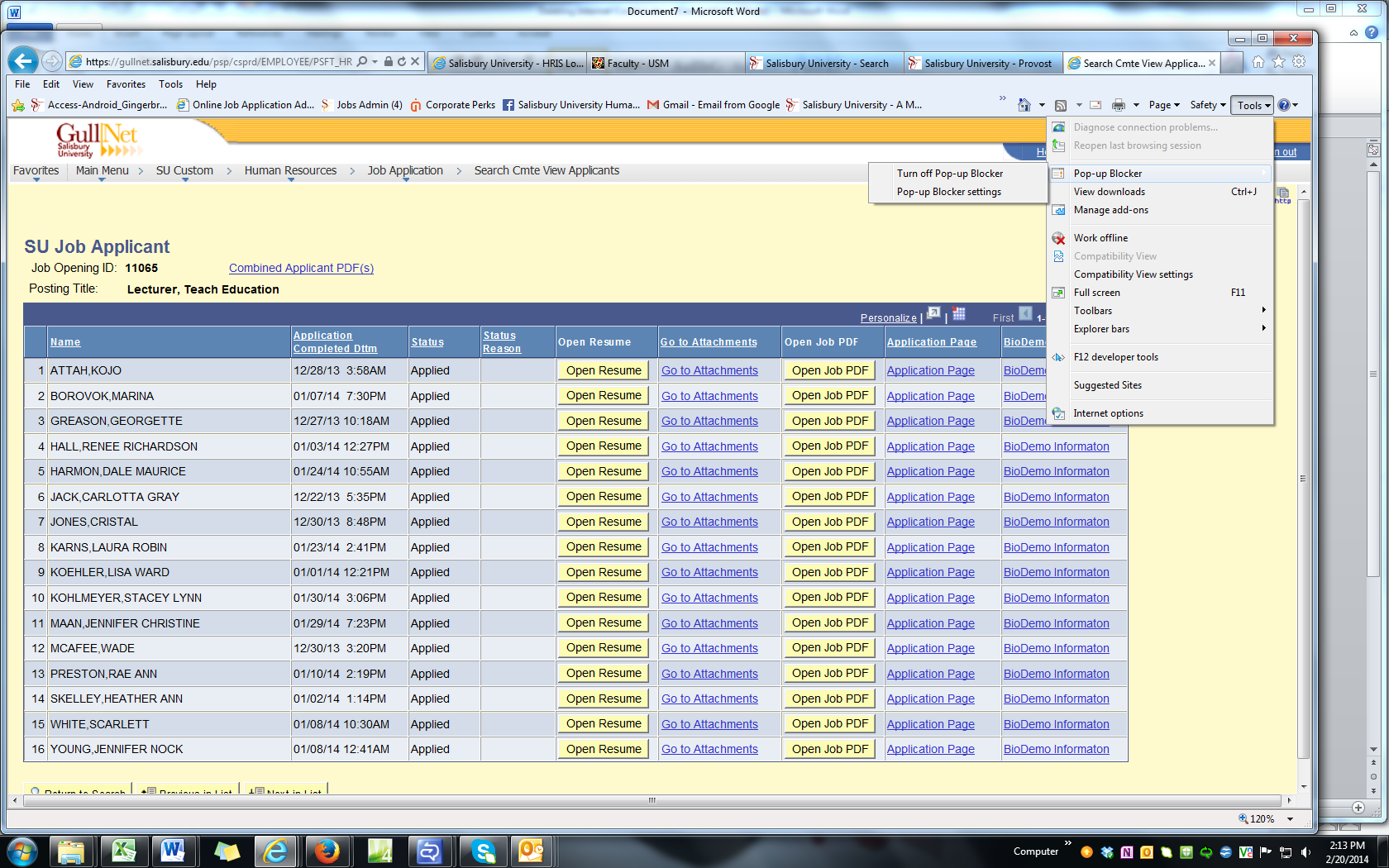
Trouble shooting problems.

Trouble opening attachments Pop-up Blocker should be turned off to look at the attachments.

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Click on tools I have highlighted two spots depending on where it is on your computer.



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Explorer:

You may have to clear your cache.

Click on Internet Options

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See the checked boxes



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**Mozilla Firefox**

Log onto Mozilla Firefox

Click on Tools, then click on Options



Click on Privacy, then click on the Show Cookies button



Click on Remove All Cookies button (make sure pop-ups are not blocked)

