CHARTER BUS TRIP EVALUATION

To help us maintain the best possible charter bus services for Salisbury University, please fill out this evaluation from. When completed, press email to send a copy to purchasing and press print to keep a copy for your records. If you have any questions, please email <u>jebaker@salisbury.edu</u>. Thank you for your participation.

GENERAL TRIP INFORMATION

Charter Bus Company:

Departure Date:	Return Date:	Destination:
EVALUATOR'S INFORMATION		
Name:		
Dept:		
Phone:		
E-mail:		

STATEMENT

Please use the drop down lists to select the rating which best describes your position on each statement below.

- 1. My overall experience on this trip was good, and I would recommend this vendor to other departments.
- 2. The vehicle arrived on-site at least one half hour prior to scheduled departure time.
- 3. The vehicle was clean on arrival and ready to be boarded.
- 4. The restroom was clean and free of odors.
- 5. The exterior of the vehicle was in good shape and suitable for transporting SU passengers.
- 6. Travel to and from the destination was good, with no malfunctions.
- 7. The driver knew how to get to the destination and seemed familiar with the area.
- 8. The driver was courteous, respectful and helpful to the passengers.
- 9. We arrived on time at our destinations(s), with no problems or concerns.

ISSUES OR ADDTIONAL COMMENTS